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Exchange Email Update

As of September 10, 2008, the Office of the CIO, NUCP team, has migrated 8,018 mailboxes, or 52% of all mailboxes. Just to take you down memory lane a bit, we started these email migrations to the Enterprise solution in October 2007 with the Office of the CIO being the first agency.

To perform a migration, the NUCP team meets with the involved entity up to three months in advance, in some cases, to begin the planning process. As the migration date(s) get closer, the final planning and migration meetings occur more frequently, up until the actual migration day. Based on the number of mailboxes we are migrating, this team will spend anywhere from 30 minutes to six hours a night, completing not only the email migration, but also calendars, resources and mobile devices. We work very closely with each agency's staff to ensure that any disruption to their business is kept at a minimum and that we have adequate staff available to answer any morning after questions.

Although assistance is received from many other employees such as the OCIO Help Desk and OCIO Desktop/Server Team, the team members of the NUCP Exchange team are: Stan Schmidt, David Wiens, Kevin Waechter, Dean Jeffrey, Jason Meyer, Nancy Taylor, Rose Splittgerber, Rohit Patel and Karthik Chitti.

NOTICE OF RATE CHANGES

Great Plains Communications, Inc. will increase basic local telephone rates for business customers effective November 2008. The increase will be effective in all of Great Plains Communications communities. The basic local telephone service rate increase is as follows:

	Current	Proposed
Business lines and Key system lines	\$27.50	\$29.95

If you have any questions, please call our office at 402-471-2761.

NOTICE OF RATE CHANGES

Windstream Nebraska, Inc will increase basic local telephone rates for its business customers effective August 2008. The increases will be effective in all of Windstream's Nebraska exchanges. The basic local telephone service rate increases are as follows:

	Current	Proposed
Business and Key system lines	\$27.50	\$29.99
Incoming only business line	\$26.75	\$28.99

If you have any questions, please call our office at 402-471-2761.

Computer Based Training

For \$75.00 per user you get unlimited access to over 3,000 courses until December 31, 2008. Certification prep materials and mentoring are available on a variety of topics.

To put this in perspective – no one is offering classroom training at \$75.00 per person. The SkillPort catalog contains courses on all active Microsoft suites in addition to other end user topics. A large number of IT professional and business development (management, communication, etc.) courses are available. Most courses are equipped with audio and some simulation.

Migrating to Outlook or upgrading to Office Suite 2007? The CBT application course offerings have you covered. Use the URL below to see what's available in the SkillSoft catalog <http://www.skillport.com/catalog/default.asp>

To learn more or to sign up contact Judy at, 402/471-7732 or judy.davidson-whitehead@nebraska.gov

Attention: Current CBT users. Due to the low numbers of users the contract for the CBT application will not be renewed for 2009.

Computer Training Lab

Need a place to hold your computer or online training classes? The OCIO training lab is available for \$300.00 per day (half day rates are also available). The lab contains 12 student stations, plus an instructor's station and a projector. Assistance with loading training software or other setup needs are available at an additional charge. The training lab is located in the lower level of the Nebraska State Office Building.

Is classroom training on applications such as Word 2007, Excel 2007, etc. held in the training lab? Application training courses can be scheduled by request. There are minimum student requirements that must be met in order for classes to run and be cost effective. Local vendors are used to facilitate the classes. We have found that

public offered courses by vendors are more likely to run and pricing is fairly reasonable. Local vendors offer discounts to State groups.

Contact Judy at 402-471-7732 or judy.davidson-whitehead@nebraska.gov for more information.

Training Tapes

VHS training tapes on a variety of technology topics are available for check out. The featured video for September is "We are Customers to Each Other" This tape focuses on the concept of service attitude and how it must exist internally before it can be extended to customers.

This 9 minute video is a product of The Telephone Doctor. Use of the tape is free to customers of the Office of the CIO.

Contact Judy at, 402/471-7732 or judy.davidson-whitehead@nebraska.gov if you require additional information or to request a full video library listing.

Directory Listing Closing Dates

City / Location	Due Date
Alliance/Chadron	November 15 th
Kearney	October 15 th
Nebraska Panhandle	November 1 st